

Kirklees Inclusion Support Offer Update

November 2021

Kirklees Local Offer



The Inclusion Support Offer has been set up since March 2021, with the aim to provide information, support & guidance to all settings and schools in Kirklees where there is a SEND need. Our focus is early intervention, ensuring the child has a full package of support at the earliest possible opportunity. The team sit under The Local Offer and are continuously trying to identify gaps. We are keen to make good, positive relationships with SENCOs to improve the SEND offer for children in Kirklees.

The ISO has taken over 200 calls since the line opened and have had great success. Feedback has been gathered as part of the introduction to the ISO, below are some of the responses:

“Immediate response and resolution, thank you”.

“Parent extremely grateful that we found out the process and what we needed to do.”

“Very clear and helpful, fast response and resources delivered in a timely manner which is appreciated”

We are aiming to be as responsive as possible, providing advice, information, and support at a convenient time for you. This has proved beneficial so far, with one SENCO stating:

“This is an excellent service - being able to just ring someone up to talk through an issue and ask for 'next steps' advice is absolutely invaluable. Thankyou”.

The ISO has been developing since it opened in March, with the team constantly looking at ways in which they can improve their knowledge as well as engage with a wide variety of schools and settings. So far, we have and will continue to:

- Contacted schools individually to introduce ourselves & the service.
- Contacted nurseries individually to introduce ourselves & the service.
- Attended Hub meetings in both North & South Kirklees to present the service and what we can offer.
- Attended SENCONet to present the service & what we can offer.
- Arranged meetings with teams and organisations to improve and broaden our knowledge.
- Spoken to SENCOs about what is missing in Kirklees & what they would like to see in the future.

We encourage you to get in touch with us, whether it is a specific enquiry about a child, class, or whole school need. We can attend staff meetings to give a briefing on our role and the support that can be offered.

Our aim is that by Christmas, we want to have engaged with the majority of SENCOs in Kirklees and begin to build up a picture of what's working well, what practice can be shared amongst other SENCOs, what's missing and any trends that are emerging. If you'd like to get in touch with us to complement our service contact us using the details below.

How to contact the ISO team

Call us direct: **01484 416440**

Complete a webform through our Local Offer website to arrange a call back at a time convenient for you: [Inclusion Support Offer webform](#)